Formulating Effective Workplans and Measuring Results in a COVID-19 ERA

Facilitated by: Rena Guenduez

For: Extractives Industry Transparency Initiative

**EiTI Region: Anglo-Africa** 

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### Welcome Everyone



### Workshop Agenda

- **1** Welcome and Introduction
- 2 Survey Overview
- **3** Overview of Work-planning and Results Based Management

21 1 22

29

27

31

- 4 Quick Questions and Answers
- 5 Impact and Effort Matrix
- **6 3** Action Steps to Create a Strategic RBM Integrated Workplan
- 7 Sharing Session

### Survey at a Glance: Here are what you had to say



#### **Greatest Challenges**

- CoVID-19 largest disruption and obstacle to strategic planning and workplan and activity management
- Arriving at a consensus, prioritizing activities, setting time frames and managing COVID-19 effects and impacts
- 57% of respondents said the the NS and MSG work together to develop the workplan, while 29% states solely the NS and 14% stated solely the MSG
- 100% of respondents stated that more than 6 people are engaged in the design of the workplan
- 83% of respondents stated the NS overseas the implementation of the Workplan and 17% stated the MSG

Overview Work-Planning and a Results Based Management Approach

Section 1

#### **EITI Workplan Requirements**

The EITI work plan forms the foundation for all EITI activities in implementing countries and ensures that implementation activities are targeted to deliver the results desired by stakeholders.

The work plan sets out why the EITI is being implemented and what issues the EITI process will seek to address.

**Requirement 1.5** 

The multi-stakeholder group is required to maintain a current work plan, fully costed and aligned with the reporting and Validation deadlines established by the EITI Board.



Why? Observations and Challenges

#### **Overall Observations**

- Issues related to Clarity on "Strategic Vision" versus "Objectives",
- Often limited MSG participation result is NS develops Workplan,
- Constituent outreach and consultation limited
- Activities are not always achieved as planned
- Activities are not always designed effectively or strategically
- Activities are not always measured or monitored

#### Annual Workplan Challenges 2020-2021

- COVID-19; face to face connectivity, consultation, communication limited
- Rethinking & redesigning activities for a digital age

### Your Workplan and Results Based Management

Organizational tool that lays out your short - medium - long term objectives and goals Assures you have the financial and human resources, capacity & skills to achieve your objectives & goals

**Strategic Vision** 

Allows you to plan activities in a strategic way that is easy to manage

Helps you monitor and evaluate your activities to ensure EITI Requirements are met

# RBM: What can it do for your organization?

- 1. Gets you thinking about what activities are important
- 2. Provides structure/framework to activities & importantly a purpose
- 3. Simplifies management and administration of operations
- 4. It provides flexibility in planning
- 5. Breaks down tasks into manageable pieces
- 6. Feeds into EITI reporting and aligns with Requirements and Standards
- 7. Allows you to meet targets and objectives
- 8. Permits the measuring of results for reporting purposes
- 9. Can be monitored and evaluated with ease

#### How is RBM used? Is a management tool that stretches throughout

Is a management tool that stretches throughout the lifecycle of your Workplan, from planning to implementation to monitoring

It is used to:

- Plan: Planning around activities based on the results one wants to see. Planning is done with the end in mind.
- Manage and implement: Review what we are doing based upon our plan and our results.
- Monitor: Continually assess progress towards results and reporting this is done internally (MSG & NS) and externally to constituents, partners, donors, EITI and others at large.

RBM is about achieving Results which is much different then just completing an activity



#### RBM at a Glance



### Strategic Vision & Objectives: Ultimate Goal

Set EITI implementation objectives that are linked to the EITI Principles Requirement 1.5 (a)

#### Vision is "mental image of the future"

- What is your organizations vision?
- How can you achieve this vision?
- What activities can support your organizations vision?

#### Objective is the "goal or aim"

- What do you want to achieve in the short medium or long term?
- How are you going to achieve this?
- What are you going to produce?
- Who do you need to consult?
- How are you going to measure this achievement?

### Consultation in the Age of COVID-19

#### **Purpose: Workplan**

Meetings held with COVID-19 Health and Safety Measures Phone Connectivity Send out regular emails to connect with Members and Constituents Virtual On-Line Platforms (Zoom, Skype, Face Time, Messenger, Other)

#### **Purpose: Outreach and Engagement**

Regular social media posts, emailing of newsletters Mobile Web App Platform all under One Umbrella Create valuable and interesting content for online platforms Create On-line Classes, Forums, Meetings or Public Debates Engage in on-line forums or create your own Surveys and Questionnaires

Key is to Know your audience well

		IAP2 Public Participation		
Inform	Consult	Involve	Collaborate	Empower

### Survey at a Glance Here is what you had to say....



#### Quick Stats:

- Less then 30 % of activities are focused on Awareness Creation
- 30%-60% activities are focused on Systematic Disclosure
- 30%-60% of activities are centered around MSG-NS Coordination and Management
- Due to COVID-19 and other factors the respondents stated some 30% of activities are carried over from the 2020 Workplan to 2021

### Activities to Support Vision & Objectives

EITI 2019 Standards & Requirements



Annual Activities – EITI 2019 Standards and Requirements

**Specified Periods** 

**National Priorities** 

Overview Impact and Effort Designing Meaningful Activities Break– Out Session

Section 2

### RBM

#### Simple Activity Matrix: Impact and Effort



Identify a Relevant Activity:						
Level of Impact	Short Term	Medium Term	Long Term	How Many People?		
Level of Effort	Human Resources	Skills and Capacity	Finances	Time?		

3 Action Steps to Create a Strategic RBM Integrated Workplan

Section 2

#### Action 1 RBM Logic Model

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ULTIMATE	GOAL						
GOAL	Increased number of citizens	Increased number of citizens who are aware of the benefits of transparency and good governance in the Extractives Sector and					
Change of							
State	have the knowledge and skills to lead and stimulate debate around key issues and advocate accordingly						
MEDIUM	OUTCOMES						
TERM	1 2						
Objective	Improved chility to communicate a	ad angaga multipla atakahaldara in					
	Improved ability to communicate and engage multiple stakeholders in discussions and increase awareness around natural resource allocation						
Change of Performance	discussions and increase awareness around natural resource allocation and sector transparency						
		· · ·					
SHORT TERM OUTCOMES	1.1	1.2		2.1	2.2		
OUTCOIVIES	Stakeholders have the knowledge	Identify, improve, and enhance					
(Change in	and skills to lead and stimulate	techniques and procedures for					
Capacity)	debate around sector transparency	systematic disclosure					
OUTPUTS	1.1.0	1.2.0					
	Develop Strategic Awareness	Make 4 <sup>th</sup> Report accessible and					
(Activity to Complete	Develop Strategic Awareness Campaigns	relevant to multi-stakeholders					
comprete,							
	1.1.1	1.2.1					
	Develop branded tools and materials	Create forums and knowledge					
	for the outreach and public	sharing platforms for key					
	engagement	government agencies and officials on					
		barriers to mainstreaming					
	1.1.2	1230					
	Implement platforms (virtual and	Establish linkages and exchanges for					
	physical) for knowledge sharing and	advocacy of legislative reform and					
	debate	systematic disclosure					

### Action 2 Work Breakdown Structure

#### stimulate debate around key issues and advocate accordingly 1000 Intermediate Outcomes Improved ability to communicate and engage multi-stakeholders in discussions and raising awareness around natural resource allocation and sector transparency Immediate 1100 Stakeholders have the knowledge and skills to lead and stimulate debate Outcomes around sector transparency **Description of Planned and Proposed Activities** 1100 Output- Develop Strategic Awareness Campaigns (Proposed 4 Campaigns) Identify key target audiences and communications messages through EITI 1101 consultation 1102 Define appropriate media strategies for internal and external outreach Prepare a strategic plan including monitoring and evaluation plan for each 1103 campaign Approval from the EITI MSG 1104 1105 Implement Campaign Number 1 to 4 Using approved key communications message: i.e. EITI and EITI develop 1106 1107 Prepare draft materials 1108 Approval of the EITI MSG 1109 Finalize materials for final review Implement Campaign Number 1 (Air, Platform, Webinar, Town Hall, Radio 1110 etc.) Monitor Campaign and Evaluate Effectiveness 1111 Use a mobile app technology for EITI to campaign and engage in national 1112 outreach 1113 Monitor and Evaluate impact

ULTIMATE OUTCOME Increased number of Guyanese Citizens aware of the benefits of transparency and good governance in the Extractives Sector and have the knowledge and skills to lead and

# Action 3 Monitoring and Evaluation

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- What did we achieve with our activities?
- What was the output? Or result?
- Can we measure this and how?
- How do we monitor progress?
- How do we ensure that we are not incurring risk?
- How do we evaluate this?
- How do we report this and why is this important?

### Action 3 Monitoring and Evaluation

Expected results	Indicators	Baseline	Target	Data Sources	Data Collection Methods	Frequency	Responsible
Ultimate Outcome/Goal	JItimate Outcome/Goal						
Increased number of Citizens that are aware of the benefits of transparency and good governance in the Extractives Sector and have the knowledge and skills to lead and stimulate debate around key issues and advocate accordingly	Enhanced perception (%) of citizens feeling that EITI is performing its role in increasing	Feasibility Study	Direct and Indirect Stakeholders	Government reform, laws, and regulations	Survey, Interviews	Annually	EITI Member organization
Intermediate Outcome/Medium Term Objective							
1 Improved ability to communicate and engage multiple stakeholders in discussions and increased awareness around natural resource allocation and sector transparency	Increased Awareness and Number of Number of Activities taking place	2019 Annual Progress Report	Member Country MSG, Constituents Stakeholders	Annual Progress Report	Survey, Interviews, Platform tracking on social media	Quarterly	EITI Member organization
Immediate Outcomes/Short Term Objectives							
1.1 Stakeholders have the knowledge and skills to lead and stimulate debate around sector transparency	Increased number of activities related to EITI by constituents	TBD	MSG Constituents CSOS, Industry	TBD	Social Media tracking, conferences and fourms	Quarterly	EITI Member organization

### Survey at a Glance Here is what you had to say.....



#### EITI Requirement 7 Outcomes and Impacts

Regular disclosure of extractive industry data is of little practical use without public awareness, understanding of what the figures mean, and public debate about how resource revenues can be used effectively.

The EITI Requirements related to outcomes and impact seek to ensure that **stakeholders are engaged in dialogue about natural resource revenue management**. EITI disclosures lead to the fulfilment of the EITI Principles by contributing to wider public debate.

It is also vital that lessons learnt during implementation are acted upon, that recommendations from EITI implementations are considered and acted on where appropriate and that EITI implementation is on a stable, sustainable footing.





#### EITI Validation:

The Validator is expected to document that a publicly accessible EITI workplan has been agreed by the MSG, and assess whether it includes:

- Objectives for implementation that are linked to the EITI principles and reflect national priorities for the extractive industries (1.5.a). The Validator should document any efforts to consult key stakeholders on the objectives for implementation (1.5.b).
- Measurable and time-bound activities to achieve the agreed objectives (1.5.c).
- Activities aimed at addressing any capacity constraints identified (1.5.c.i).
- Activities related to the scope of EITI implementation, including plans for strengthening systematic disclosures (1.5.c.ii).
- Activities aimed at addressing any legal or regulatory obstacles identified (1.5.c.iii).
- Plans for implementing the recommendations from Validation and EITI implementation (1.5.c.iv).
- Costings and funding sources, including domestic and external sources of funding and technical assistance (1.5.d).
- A timetable for implementation (1.5.g). If the timetable is not being met, the Validator based on evidence from key stakeholders and others should give an opinion on whether the delays in meeting the timetable are reasonable. The Validator is invited to comment on the overall progress in implementing the workplan.
- The Validator is expected to document whether the workplan has been made widely available to the public (1.5.e) and has been reviewed and updated annually. The Validator is expected to note whether or not the MSG has considered extending the detail and scope of EITI reporting to address issues such as revenue management and expenditure, transportation payments, discretionary social expenditures, ad-hoc subnational transfers, beneficial ownership and contracts when reviewing the workplan (1.5.f).

# Sharing Session

## Questions and Answers